

Information Sheet for respondents - You may print a copy of the full Informed Consent Form for your records

Introduction

You are invited to participate in a web-based survey on integrated health services. This is a research project being conducted by Vilans, center of excellence in long-term care, and Tilburg University, the Netherlands, in collaboration with the World Health Organization.

Purpose of the Research

Throughout their lives, people often need different types of healthcare services from multiple professionals such as nurses, social workers and doctors. However, these healthcare services are not always properly aligned. These services therefore have to be coordinated around people's needs. In policy terms, this is called 'integrated health services'. Through this web-based survey we want to learn about what people find important in the delivery of integrated health services.

Type of Research

You will be asked to fill out a web-based survey about what values you find important in integrated health services.

Participant Selection

You are being invited to take part in this research because we feel that your thoughts and ideas about healthcare can contribute much to our understanding and knowledge of what people find important in integrated health services.

Voluntary Participation

Your participation in this research is entirely voluntary. It is your choice whether to participate or not. You are free to decline to answer any particular question you do not wish to answer for any reason.

Procedures

We are asking you to help us learn more about what people find important in integrated health services. Therefore, we are inviting you to take part in this research project. If you accept, you will be asked to fill out a web-based survey provided and collected by Vilans, center of excellence in long-term care, and Tilburg University, the Netherlands. If you do not wish to answer any of the questions included in the survey, you may skip them and move on to the next question.

Clicking on the "Send Answers" button indicates that your answers have been saved in the secured Survalyzer database. The information recorded is confidential, your name is not being included, and only a number will identify you. No one else except the researchers of Vilans and Tilburg University, the officers of the World Health Organization, and the data officers of the Survalyzer survey software, will have access to your survey answers. The survey answers will not be shared with any other third parties.

Duration

It should take approximately 15 to 20 minutes to complete this survey.

Risks

There are no foreseeable risks involved in participating in this study other than those encountered in day-to-day life.

Benefits

There will be no direct benefit to you but your participation is likely to help us learn more about what is important in integrated health services delivery to different people. We highly appreciate your help.

Reimbursements

You will not be provided any incentive to take part in the research.

Confidentiality

Your survey answers will be collected and saved through secured survey software of Survalyzer Netherlands BV. Subsequently, your survey answers will be stored in a password protected electronic format. We will not collect identifying information such as your name, email address, or IP address. Therefore, your responses will remain anonymous. No one will be able to identify you or your answers. Anonymous survey answers will be stored in the password protected electronic format database for a maximum period of 10 years. The anonymous survey answers will be processed within Europe, by researchers of Vilans and Tilburg University.

Sharing the Results

Through this research we want to learn about what different groups of people find important in integrated health services delivery, and how the needs of these different audiences can be met. These insights will be used for the further development and improvement of integrated health services.

The knowledge that we get from this research may be shared through publications and conferences. The results may be published in policy reports (e.g. of the World Health Organization), long-term care and health related scientific journals, and healthcare management books. The results may also be presented at scientific, policy or trade conferences related to long-term care and health.

At the end of the survey you will be asked if you wish to receive a summary of the results. If you choose to send us an email, your email address and name may no longer be anonymous to the researcher. However, no email addresses, names or any other identifying information will be included in any publications or presentations based on these data. Your responses to this survey cannot be linked to your name and will remain confidential.

Right to Refuse or Withdraw

You do not have to take part in this research if you do not wish to do so, and choosing to participate will not have any consequences. You may stop participating in the web-based online survey at any time that you wish without any consequences.

Who to Contact

If you have questions at any time about the study or the procedure, you may always contact Nick Zonneveld, senior researcher, via email at n.zonneveld@vilans.nl.

This study proposal has been reviewed and approved by the Privacy Officer of Vilans (privacy@vilans.nl) and the Institutional Review Board of Tilburg School of Social and Behavioral Sciences (erb@tilburguniversity.edu), which is a committee whose task it is to make sure that research participants are protected from harm.